



**FARMERS STATE BANK**  
Member FDIC

## Client Information:

**Effective March 18, Farmers State Bank is restricting access to our lobby through March 31.**

Farmers State Bank is working very diligently to provide safe banking options for our clients. Although access to the lobby is restricted, the Bank will be operating with normal business hours. We are implementing these restrictions on lobby traffic to follow guidelines for social distancing designed to protect public health.

## Restricted Lobby Access

The Bank will remain open to serve clients through the walk-up window. This window is located at the Quick Drop station next to the front door. If you have questions, need to access your safe deposit box, or have non-routine banking transactions, please give us a call at 509.996.2244 to set up an appointment.

## Quick Drop

For your convenience, we are now offering the quick drop box next to the front door to make deposits without needing to come into the Bank. Deposits will be credited the same day during business hours, otherwise the next business day.

## Visa Debit Card

Use your debit card for purchases anywhere Visa is accepted. It is not necessary to use your PIN for purchases, simply press the credit button at the merchant terminal. Do make sure you know your PIN for ATM withdrawals. We will reimburse up to 3 ATM access fees per month during the period that access to the lobby is restricted.

## Online Banking with Bill Pay

We encourage you to access your account from home 24/7 using our Online Banking, to view transactions, check balances, make payments with Bill Pay and more. It would also be our pleasure to assist you by phone, 509.996.2244 during business hours.

If you visit our office, please know, our team is available to serve you, as always through the walk-up window or Quick Drop. We've augmented daily cleaning procedures with the use of stronger disinfectant products on high-touch surfaces, have made hand sanitizer readily available, and have educated our team on the best practices recommended by the CDC.

We will continue to closely monitor the situation and evaluate additional measures to support our customers and community as needs arise.